

# Call 0861 255 226 for Assistance

# **Roadside Assistance**

With All4U Roadside Assistance, you will be supported in the event of the following emergencies (ALL VEHICLES UNDER 3,5T):

- 1. Flat Battery
- 2. Keys locked in vehicle
- 3. Flat Tyre
- 4. Run out of fuel
- 5. Mechanical & Electrical Breakdown
- 6. Accident Tow

# Office Assistance (if selected)

With All4U Office assistance, you will have access to the following services:

- Plumbers
- Locksmiths
- Glaziers
- Electricians
- Tree Felling
- Beekeepers
- Pest Controllers

### Benefit does not include maintenance.

# Medical Assist Access

You will have the following benefits on an access only basis:

- 1.24/7 Telephonic Advice and Information
- 2. Referrals to Medical Practitioners and facilities
- 3. Liaison with next of kin

### This service includes referrals to Crisis lines in case of:

- Poison Hotline In House
- Suicide Hotline Life Line
- Rape and HIV Counselling
- Family and Domestic Abuse
- Child Abuse
- Bereavement
- Counselling

### For the member's medical aid or own account:

- Emergency medical response to the scene of an incident
- Emergency medical transport to the nearest appropriate medical facility

Please note: Medical Assistance is only valid for emergencies within the borders of South Africa.







Commercial Assist

áll4u

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# Portal Prines Self-Help Portal

With Discounted Fines Assist members have access to a unique service that is designed to take the hassle out of traffic fines. Discounted Fines Assist will work with members to firstly notify them of all fines, and then provide a quick, easy and painless channel to get these fines paid, with the added benefit of guaranteed fine reductions for members.

Discounted Fines are giving discount up to 50%

# Licence Disc Self-Service Portal

Vehicle Licence Disc Renewal members have access to a unique service that is designed to take the hassle out of, licence disc renewals. Vehicle Licence Disc Renewal will work with members to firstly notify them of licence renewals, and then provide a quick, easy and painless channel to get these vehicle licence disc's renewed, with the added benefit of having your licences delivered to you.



### Pothole Self-help Portal

Pothole Expert was set up to serve the need around the massive pothole (and roadworks) problem on the SouthAfrican Roads by alleviating the financial burden damages to tyres creates for drivers. Pothole Expert assists members in recovering up to 100% of the money that has been paid out as a result of pothole damages to tyres or the vehicle.



# Do Not Tow Information

Remember the following when you are involved in a Roadside Assist Incident:

Always phone the assist line **0861 255 226** to arrange the required assistance.

Unauthorised contractors will put you at risk of:

- Your vehicle ending up at the wrong destination.
- Increased towing fees & claim costs.
- Daily storage charges.
- Increased release fees.
- Car hire (if applicable) cost implications.





This brochure should be read in conjunction with the policy wording which is more detailed and available from the Broker. Roadside assistance services are only available in the event that the breakdown or accident occurs in South Africa, Lesotho or Swaziland. All other benefits are only valid within the borders of South Africa. T's and C's apply.